



Profile:

Contact Number

Ksa Riyadh +966502617580
Beirut +96171724235

Address :

Beirut, Lebanon

Email Address:

h-takesh@hotmail.com

Objectives:

Dedicated Assistant Restaurant Manager with over 10 years of experience in managing Fine dining restaurant, Banqueting, Room Service, and Shisha lounge. Have managed over 40 employees at a reputed hotel. Committed at providing an international standard of hospitality services.

Languages:

Arabic
English

Skills:

Opera, Micros, Power Point , Excel

HASSAN TAKESH

Assistant Restaurant Manager

EDUCATION

Arts, Science & Technology University in Lebanon

2010 - 2012

Hospitality management

Sure Line Academy

2008 - 2009

Economic & Sociology

WORK EXPERIENCE

Via mercato luxury food market (via Riyadh, ksa.)

Opening april 2023 - till present

- Retail specialist

Cocteau le jardin (park st, Egypt.)

opening may 2022- 2023

- Manage Train and oversee the entire restaurant operation
- Opening and closing shift staff task and distribution
- Ensure guest satisfaction
- Respond efficiently to customer questions and complaints
- Monitor operations and initiate corrective action

Prime support for general services – Assistant catering Manager (room dining supervisor in gcc, basrah, Iraq.)

2020-2021

- Manage and oversee the entire restaurant operation

Marjouha Restaurant Beirut – Assistant Restaurant Manager

2019- 2020

- Manage and oversee the entire restaurant operation
- Deliver superior guest services
- Ensuring guest satisfaction
- Plan and develop guest loyalty programs
- Plan new and update existing menus
- Plan and develop the overall restaurant marketing strategy
- Respond efficiently to customer questions and complaint
- Organize and supervise shifts
- Manage and lead staff
- Hire new employees
- Training and evaluate staff performance
- Estimate consumption, forecast requirements and maintain inventory
- Manage restaurant supplies
- Control costs and minimize waste
- Monitor operations and initiate corrective action
- Implement innovative strategies to improve productivity and sales

Four Seasons Hotel Beirut – in Room Dining supervisor
2016-2019

- Oversee all aspects of the daily operation of the hotel's Room Service operation.
- Supervise all Room Service personnel.
- Respond to guest complaints
- Work with other F&B managers and keep them informed of F&B issues as they arise.
- Organize all documentation for shift work on a daily basis including pre-shift reports, daily training topics, shift floor plan, requisitions for beverage, food and sundries and manage labor on a daily basis through the time management system.
- Ensure all staff are meeting all established standards of service through ongoing and recurrent training systems
- Monitor and test service skills of staff, retrain and reinforce all standards on food and quality and service details daily. Provide feedback and appraisals as necessary.

Four seasons hotel Beirut– Supervisor Restaurant, Bar & Lounge
2013-2016

- Manage and oversee the entire lobby operation
- Deliver superior guest services
- Ensuring guest satisfaction
- Plan and develop guest loyalty programs
- Plan new and update existing menus
- Plan and develop the overall restaurant marketing strategy
- Respond efficiently to customer questions and complaint
- Organize and supervise shifts
- Manage and lead staff
- Hire new employees
- Training and evaluate staff performance
- Estimate consumption, forecast requirements and maintain inventory
- Manage restaurant supplies
- Control costs and minimize waste
- Monitor operations and initiate corrective action
- Implement innovative strategies to improve productivity and sales

Four Seasons Hotel Beirut – Waiter @ the lobby lounge
2010- 2013

- Provide excellent customer services.
- Build rapport with the guest
- Greet customers and present menus
- Make suggestions based on their preferences.
- Take and serve food/drinks orders.
- Up-sell when appropriate.
- Deliver checks and collect payments.

AWARDS, TRAININGS AND TASK FORCE

- Employee of the month at Four seasons hotel Beirut January 2016
- Employee of the month at four seasons hotel Beirut November 2011

Certified Trainings:

- Designated Trainer (Four Seasons Hotel Beirut)
- Food revolution training (Four Seasons Hotel Beirut)
- Steps Training (Four Seasons Hotel Beirut)
- Basic Behavior interview Training (Four Seasons Hotel Beirut)

Task force :

- Assisting our sister hotel Four seasons Riyadh as assistant foo in year 2016 for 2 months
- Assisting our sister hotel Four seasons Riyadh during Ramadan 2013 for 2 months